

## QUARTZ CARE



### **GENERAL CARE**

- Quartz countertops may not withstand the direct and sudden transfer of heat from pots, pans, and other cooking units and heated items. Use a hot pad or trivet underneath these items to prevent damaging your quartz countertop or surface.
- Whether high, neutral, or low pH, do not expose quartz to abrasive or strong alkaline, acid, or oxidizer cleaner. Avoid abrasive or strong free radicals. Various chemicals are corrosive and/or erosive in their ability to attack any structure, including quartz. Be very aware of these potential damages to your surface.
- Where there are visible seams in the quartz surface, the product pattern and shade can change.
- Avoid hitting surfaces with force, as the quartz may chip or crack.

### **CLEANING**

- Do not use or expose quartz countertops to such products including, but not limited to the following: bleach, oven cleaners, Comet, Soft Scrub, SOS, products with pumice, batteries, paint removers, furniture strippers, tarnish, silver cleaners, or similar products.
- Do not use abrasive or harsh scrub pads.

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- Do not apply any sealers, penetrants, or topical treatments to quartz under any circumstances. These products will wear off and cause the gloss to appear dull or inconsistent.
- Semi-polished finishes (1 cm) will not shine and will soil the countertops. They will appear stained from soiling.

### **GENERAL INSTALLATION**

- Quartz is not a structural support product. Quartz surfaces with 2cm and 3cm thicknesses are for countertops and must be supported. Quartz with 1cm thickness is for surface finishes such as walls, tub and shower surrounds, and fireplaces. In addition, horizontal applications (such as a tub deck) must be completely supported.
- Quartz installation is optimized when walls and cabinets are properly prepared for installation. This includes but is not limited to structurally sound, straight, level, and square walls and cabinets. Lack of preparation may cause poor installation, poor seam fit, inconsistent countertop, inconsistent overhang, and inconsistent placement.
- **Disclaimer:** Quartz installation does not include qualification of any sink or stove cutouts (any cutouts), faucet hole locations, or cabinet sizes. We are not responsible for verifying if the sink, stove, cutout appliances, cabinets, and faucet hole locations fit together well (or at all). This is the responsibility of the owner and/or general contractor. We will fabricate cutouts per supplied model/template information. We are not responsible for the accuracy of the information provided.