

SOLID SURFACE CARE



GENERAL CARE

- Never place hot pans directly from the burner or oven on a solid surface countertop. While solid surface can withstand sustained temperatures up to 225°F, prolonged or extreme heat could cause yellowing.
- Always use a trivet under heated appliances, such as crock-pots, electric frying pans, etc.
- Strong acids – like those found in drain, toilet bowl, and oven cleaners – should be used cautiously around solid surfaces. If any of these items come in contact with a solid surface countertop, wipe them up at once. Some of these items, when left on the surface, may cause whitening, which can be difficult to remove.

CLEANING

- Solid surface countertops are nonporous, so everyday cleaning only requires a damp cloth and a mild cleanser.
- If you've chosen a matte finish, feel free to use an abrasive cleaner like Ajax or Comet. However, if you do use an abrasive cleaner, we recommend periodically cleaning the entire surface in a circular motion to maintain uniformity.
- Some tough spills and stains, such as food dye, tea, and fruit drinks, may require more aggressive cleaning. These common stains can be removed with full-strength bleach, followed by a general cleanser. Bleach should only come in contact with the surface for 2-5 minutes (be sure to rinse

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your surface with clean water afterwards). On a matte finish, bleach can be avoided by scrubbing with an abrasive cleaner.

- While solid surface will not burn, if a lit cigarette touches your solid surface countertop, it could leave a nicotine stain or scorch mark. These can be removed by using an abrasive cleaner or buffing in a circular motion with a Scotch-Brite pad.

REPAIRING SCRATCHES

- For removing superficial scratches, rub in a circular motion with a wet Scotch-Brite hand pad #7448 until the scratches are removed. Clean thoroughly with soap and water, then let dry.
- Deep scratches can be removed by carefully and lightly sanding with 120-grit sandpaper followed by 220-grit and 320-grit sandpaper. After sanding, rub the surface with a wet Scotch-Brite hand pad #7448 in a circular motion to restore the finish. Once the surface is dry, apply a non-wax polish cleaner or other recommended surface dressing for added protection or more luster. Wipe with a clean, dry cloth. Wipe dry using another clean cloth.

SEVERE DAMAGE

- Should your solid surface countertop sustain a deep gouge, fracture, crack, or any other severe damage, contact us, and a professional countertop fabricator will repair the surface to its original state.